

MetroAccess Door to Door Paratransit Program.

MetroAccess is the region's complementary paratransit service offered in accordance with the Americans with Disabilities Act (ADA). MetroAccess is a shared ride (multiple passengers may ride together in the same vehicle) public transportation service for people who are unable to use the accessible fixed-route Metrobus and Metrorail public transit due to disability.

MetroAccess can be used for:

- Daily trips throughout the Washington Metropolitan region, including the District of Columbia, Maryland and Virginia.
- Any trip purpose within 3/4 of a mile of areas serviced by Metrobus and Metrorail.
- During the same hours of operation as regular Metrobus and Metrorail service.

You Qualify if you . . .

- Have a disability as defined by the ADA, and be unable to utilize the Metrobus and Metrorail system some or all of the time as a result of their disability.
- Need to use a ramp or wheelchair lift to board or exit a public transit vehicle, but an accessible public transit vehicle is not being used at the time, date, and on the route you would travel. (All Metrobuses are wheelchair accessible.)
- Be unable to travel to or from a bus stop or rail station due to a disability, or an accessible pathway to a bus stop or rail station is not available.

How do I get access to MetroAccess services?

- Download and fill out the MetroAccess application.
- Have a licensed or certified health care professional complete the application.

